DOMESTIC VIOLENCE IN THE TIME OF COVID-19: HOW THE DELIVERY AND ACCESS OF MENTAL HEALTH CARE SERVICES WERE IMPACTED AND HOW THEY ADAPTED

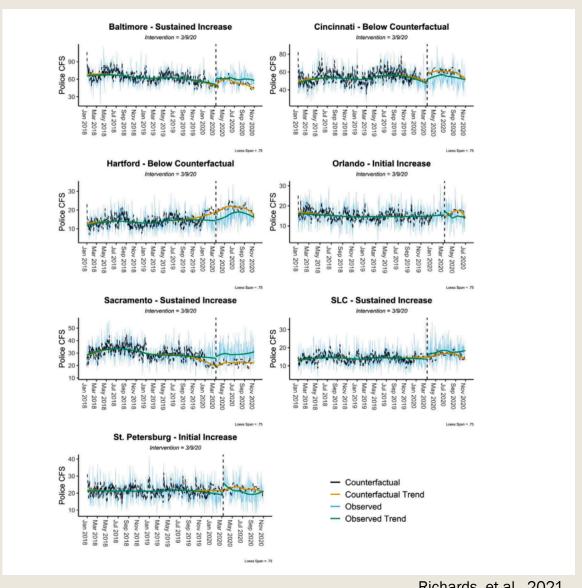
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Introduction: The Increase of Domestic Violence (DV)



How has COVID-19 impacted the delivery and access of mental health care services for domestic violence victims?

Research Questions

How have mental health care services for domestic violence victims adapted to these barriers posed by the COVID-19 pandemic?

Methods

Search criteria:

- Published between 2020 and 2022
- English
- Peer-reviewed

Search terms:

- "domestic violence,"
- "COVID-19"
- "therapy"
- "intimate partner violence"
- "pandemic"
- "mental health care"
- "mental health treatment"
- "hotline"
- "service delivery"

Literature search results:

- Google Scholar and PubMed
- 30 articles selected in total
 - 13 articles were pulled from Google Scholar
 - 9 articles were pulled from PubMed
 - 8 supplemental articles were pulled from reference lists



Results

- Initial decrease in mental health resources for DV victims
- Communication modalities
- 83% mention telehealth
- 63% mention DV hotlines
- 37% **private messaging** platforms
- 17% touch on the **duration of sessions**
 - shorter
 - more frequent
- Concerns
- Safe spaces (67%)
- Confidentiality (43%)
- Therapist-patient connection (20%)
- Distractions (10%)



Discussion

- Recommendations
- Service sustainability
- Professional training in digital care for the next generation of service providers
- Increased insurance coverage of virtual services
- Introduce more hybrid therapy methods as pandemic guidelines permit

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